General Feedback Analysis Report 19-20

INTRODUCTION:

The college collected the feedback from students through google form which is designed by the feedback committee. The feedback included Faculty performance, students involvement, Principal, Library, Administration and infrastructure. The course wise analysis of the student's feedback on the same was done as per the data.

LIBRARY:

Name	Objective	Responses	Findings
Library	To develop and manage the library resources effectively	937	The availability of library services and facilities should be advanced .

Infrastructure:

Name	Objective	Responses	Findings
Canteen	To create an attractive and diverse menu	937	The quality ,quantity and cost of the food items have to be rated and maintained properly
Gymkhana	To encourage more outdoor games	937	Sports requirements have to be considered
Classroom	To understand the level of satisfaction regarding classroom environment	937	Rating is satisfactory. Allotment of classroom and timely availability of projector.
Laboratory	To identify the condition and quality of hardware and software	865	Laboratory maintenance schedule has to be properly maintained
Others	To ensure the safety and security within the campus	937	Washroom cleaning schedule should be according to the convenience of the students

Principal:

Name	Objective	Responses	Findings
Principal	To understand the cordial relationship with the students.	650	Overall rating is very good

Administration:

Name	Objective	Responses	Findings
Administration	To understand the support provided by the office for the documentation and information.	650	Overall rating is good

Faculty:

Name	Objective	Responses	Findings
Faculty	To understand the guidance and support provided to students		

IQAC Co-ordinator

IQAC Co-ordinator
e S.I.A College of Higher Education
Dombivli (E)

PRINCIPAL
The S.I.A. College of Higher Education
DOMBIVLI (E)

The South Indian Association's
The S.I.A College of Higher Education
(Affiliated to University of Mumbai)
Accredited B+ by NAAC
P-88 MIDC Residential Area, Dombivli Gymkhana Road,
Near Balaji Mandir, Dombivli (East), 421 203
Managed by The South Indian Association, Dombivli
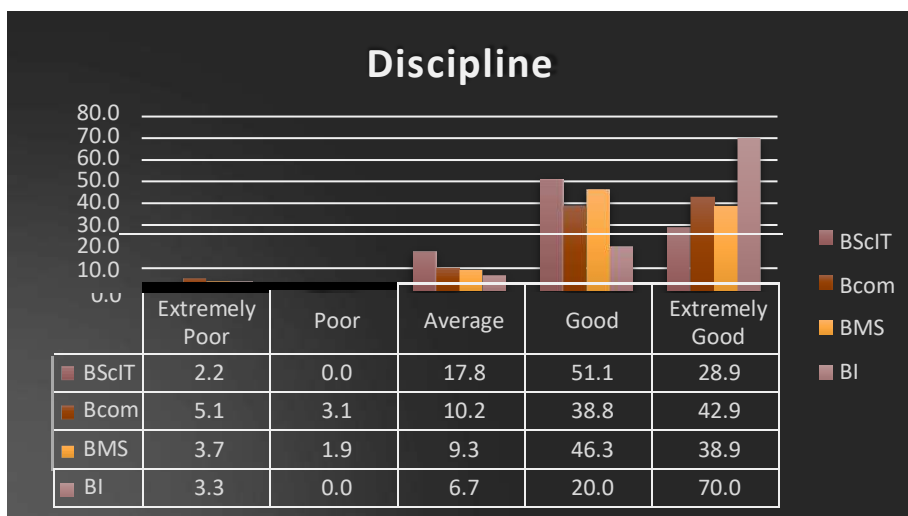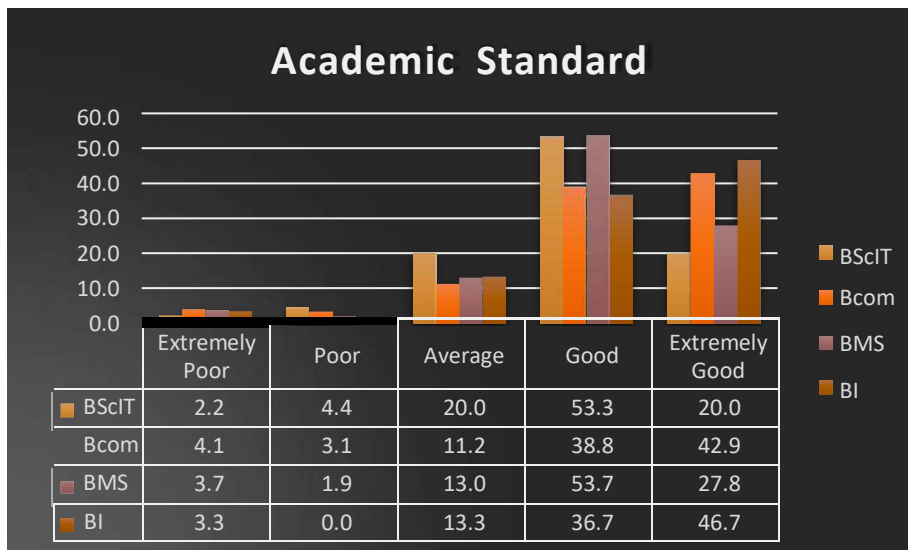**Phone No.0251-449890/91/93**

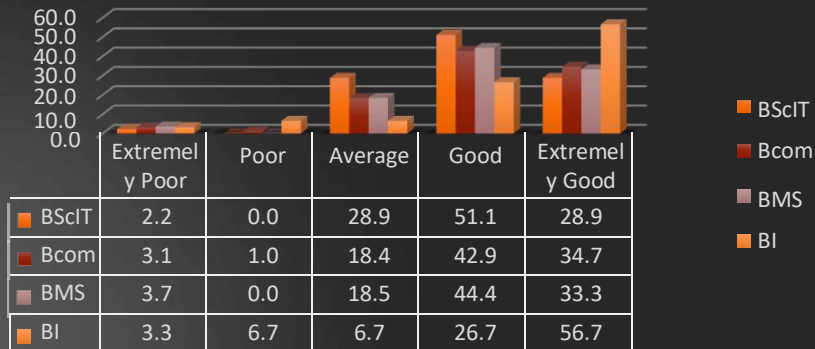## Teaching Learning Analysis 19-20

BScIT: Total responses:45

BCom: Total Responses:98

BMS: Total Responses:54

Bi: Total Responses:30
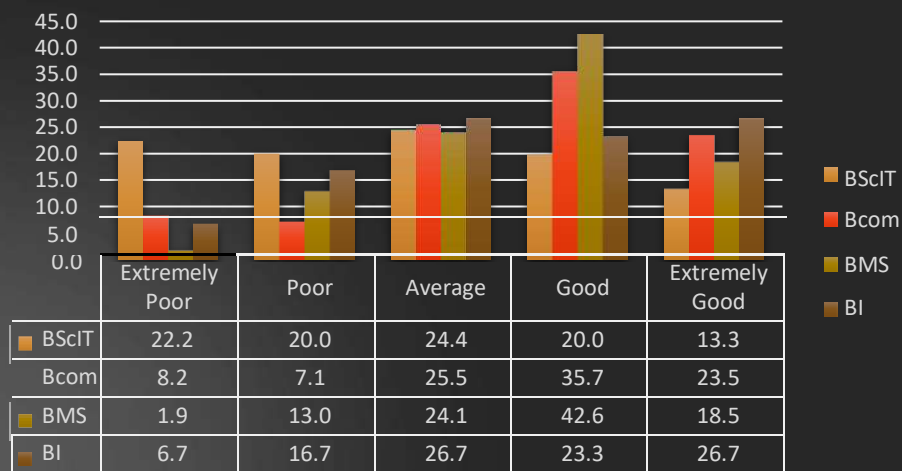
Academic Standard

	Extremely Poor	Poor	Average	Good	Extremely Good
BScIT	2.2	4.4	20.0	53.3	20.0
Bcom	4.1	3.1	11.2	38.8	42.9
BMS	3.7	1.9	13.0	53.7	27.8
BI	3.3	0.0	13.3	36.7	46.7

Discipline

	Extremely Poor	Poor	Average	Good	Extremely Good
BScIT	2.2	0.0	17.8	51.1	28.9
Bcom	5.1	3.1	10.2	38.8	42.9
BMS	3.7	1.9	9.3	46.3	38.9
BI	3.3	0.0	6.7	20.0	70.0

Personality development as a student

	Extremely Poor	Poor	Average	Good	Extremely Good
BScIT	2.2	0.0	28.9	51.1	28.9
Bcom	3.1	1.0	18.4	42.9	34.7
BMS	3.7	0.0	18.5	44.4	33.3
BI	3.3	6.7	6.7	26.7	56.7

Internship

	Extremely Poor	Poor	Average	Good	Extremely Good
BScIT	20.0	13.3	33.3	26.7	6.7
Bcom	6.1	7.1	21.4	37.8	27.6
BMS	3.7	7.4	31.5	40.7	16.7
BI	10.0	16.7	16.7	40.0	16.7

Placement

	Extremely Poor	Poor	Average	Good	Extremely Good
BScIT	22.2	20.0	24.4	20.0	13.3
Bcom	8.2	7.1	25.5	35.7	23.5
BMS	1.9	13.0	24.1	42.6	18.5
BI	6.7	16.7	26.7	23.3	26.7

Training programs provided

	Extremely Poor	Poor	Average	Good	Extremely Good
BScIT	2.2	4.4	40.0	37.8	15.6
Bcom	5.1	5.1	12.2	37.8	39.8
BMS	1.9	3.7	18.5	48.1	27.8
BI	3.3	0.0	13.3	30.0	53.3

Support from Head of the Institution

	Extremely Poor	Poor	Average	Good	Extremely Good
BScIT	2.2	2.2	24.4	51.1	20.0
Bcom	3.1	3.1	18.4	30.6	44.9
BMS	0.0	3.7	20.4	40.7	35.2
BI	3.3	0.0	16.7	23.3	56.7

Guidance and Support from Faculty Members

	Extremely Poor	Poor	Average	Good	Extremely Good
BScIT	2.2	0.0	22.2	40.0	35.6
Bcom	5.1	5.1	11.2	26.5	52.0
BMS	1.9	0.0	22.2	44.4	31.5
BI	3.3	0.0	10.0	33.3	53.3

Support from Administration

	Extremely Poor	Poor	Average	Good	Extremely Good
BScIT	2.2	6.7	22.2	51.1	17.8
Bcom	5.1	6.1	11.2	33.7	43.9
BMS	0.0	3.7	22.2	46.3	27.8
BI	3.3	0.0	16.7	33.3	46.7

Cultural Activities

	Extremely Poor	Poor	Average	Good	Extremely Good
BScIT	2.2	0.0	20.0	51.1	26.7
Bcom	2.0	2.0	13.3	33.7	49.0
BMS	1.9	1.9	18.5	46.3	31.5
BI	0.0	0.0	10.0	26.7	63.3

Library and its accessibility

	Extremely Poor	Poor	Average	Good	Extremely Good
BScIT	2.2	6.7	17.8	44.4	28.9
Bcom	5.1	5.1	18.4	32.7	38.8
BMS	1.9	5.6	22.2	40.7	29.6
BI	0.0	0.0	10.0	33.3	56.7

Laboratory

	Extremely Poor	Poor	Average	Good	Extremely Good
BScIT	2.2	2.2	26.7	51.1	17.8
Bcom	5.1	4.1	22.4	33.7	34.7
BMS	3.7	7.4	27.8	40.7	20.4
BI	6.7	3.3	10.0	43.3	36.7

Sports

	Extremely Poor	Poor	Average	Good	Extremely Good
BScIT	4.4	4.4	17.8	42.2	31.1
Bcom	7.1	3.1	18.4	36.7	34.7
BMS	3.7	3.7	22.2	40.7	29.6
BI	3.3	0.0	13.3	33.3	50.0

Overall Assessment of the institution

	Extremely Poor	Poor	Average	Good	Extremely Good
BScIT	2.2	2.2	22.2	51.1	22.2
Bcom	5.1	2.0	11.2	35.7	45.9
BMS	0.0	5.6	18.5	38.9	37.0
BI	0.0	6.7	3.3	43.3	46.7

Analysis:

The feedback was collected on the requirements regarding college facilities, curriculum, placement, teaching quality and all over assessment.

- ✓ 53.3% and 53.7% students of BSc IT and BMS respectively, have given good feedback on academic standard of the College and 42.9% and 46.7% of BCom and BI students have given extremely good for the same.
- ✓ 70% and 42.9% students of BI and BCom resp. agree the discipline of the college is extremely good and 51.1% and 46.3% of BSc IT and BMS resp. have given a good feedback on the same.
- ✓ 51.1% of BScIT,42.9% of BCom and 44.4% of BMS students feel personality development as a student is good and 56.75 % of BI feels it is extremely good'
- ✓ 33.3% of BSc IT students have given an average score on internship 37.8% of BCom and 40.7% of BMS an 40% of BI have given a good score on internship.
- ✓ 24.4% of BSc IT suggested average score ,35.7% of BCom and 42.6% of BMS have given good and 26.7% given extremely good feedback on placement.
- ✓ 40% of BSc IT students given average,39.8% of BCom and 53.3% of BI given extremely good,48.1% of BMS student given good feedback on training programs provided by the college.
- ✓ 51.1% of BSc IT and 40.7 of BMS given good, 44.9% of BCom and 56.7% of BI students given extremely good feedback for the support from Head of the institution.
- ✓ 40% of BScIT and 44.4% of BMS have given good,52% of BCom and 53.3% of BI given extremely good feedback on support from faculty members.

- ✓ 51.1% of BSc IT and 46.3% of BMS have given good,43.9% of BCom and 46.7% of BI have given extremely good feedback for support from administration.
- ✓ 51.1% of BSc IT and 46.3% of BMS have given good,49% of BCom and 63.3% of BI have given extremely good on cultural activities organised by the college.
- ✓ 44.4% of BSc IT and 40.7% of BMS have given good ,38.8% of BCom and 56.7% of BI have given extremely good feedback on library and its accessibility.
- ✓ 51.1% of BSc IT ,40.7% of BMS and 43.3% of BI students have given good,34.7% of BCom students have given extremely good on laboratory feedback.
- ✓ 42.2% of BSc IT ,36.7% of BCom and 40.7% of BMS students have given good,50% of BI students have given extremely good feedback on sports.
- ✓ 51.1% of BSc IT , 38.9% of BMS students have given good,46.7% of BI students and 45.9% of BCom have given extremely good feedback on overall assessment of institute.

Infrastructure Feedback (2019-20)

Stream

937 responses

- BCom
- BMS
- B&I
- BScIT
- BMM
- BAF

46.4%
16%
15.3%
10.8%

Semester

931 responses

- First
- Second
- Third
- Fourth
- Fifth
- Sixth

26.1%
23.2%
7.1%
39%
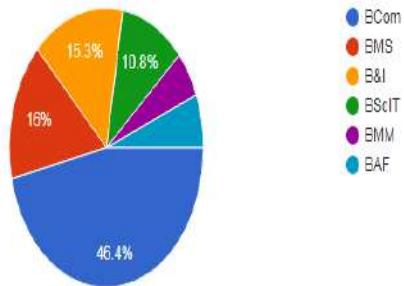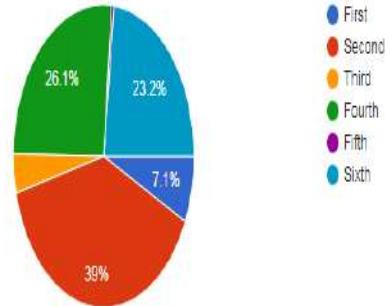
Library

1.Adequate space is available for reading

937 responses

58 (6.2%) | 88 (9.4%) | 305 (32.6%) | 286 (30.5%) | 200 (21.3%)
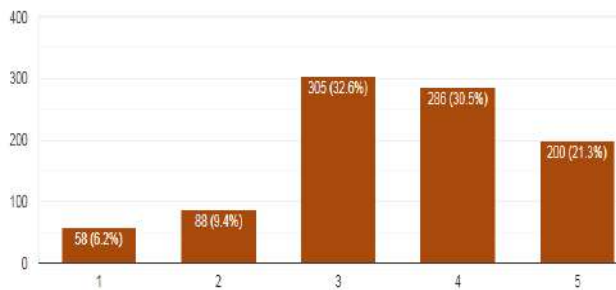
2.Reference books on various subjects are available

937 responses

53 (5.7%) | 91 (9.7%) | 246 (26.3%) | 304 (32.4%) | 243 (25.9%)
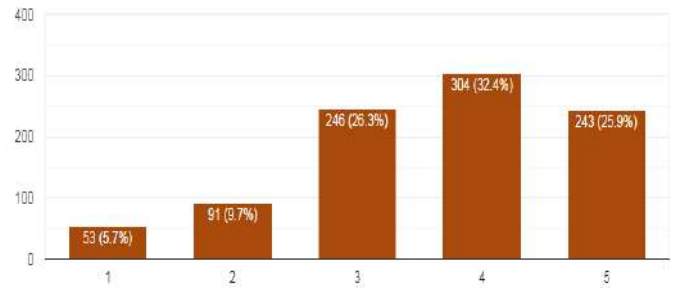
3.Rate the availability of library software service

937 responses

99 (10.6%) | 117 (12.5%) | 284 (30.3%) | 262 (28%) | 175 (18.7%)
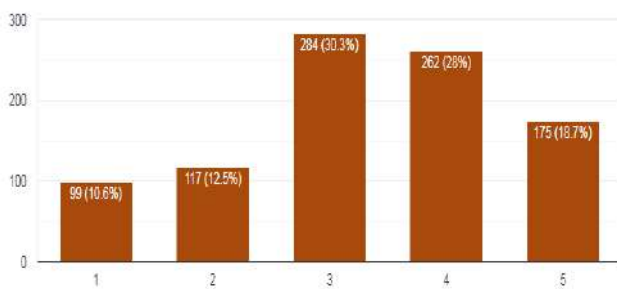
4.Rate the photocopy service facility

937 responses

113 (12.1%) | 149 (15.9%) | 289 (30.8%) | 242 (25.8%) | 144 (15.4%)
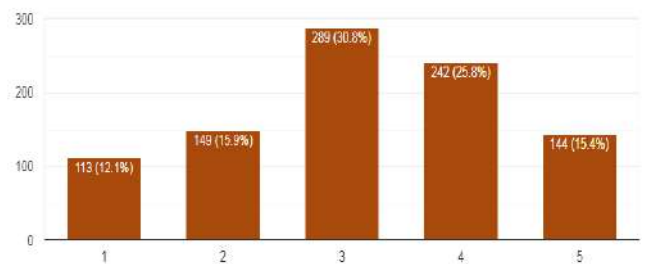
5.Rate the availability of additional reading materials like News paper,Magazine and Journals

937 responses

		321 (34.3%)
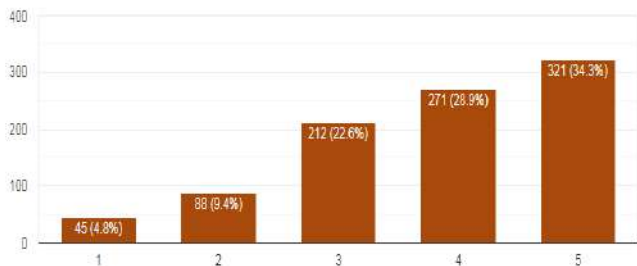
Suggestions (If ,Any)

237 responses

all facility provide to gain extra knowledge and skills

Noo

N

Nathing

Nope

Excellent

Nice

Library should remove the online procedure and make easy to provide books to students

Make more space and get the more books which is related with the business

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Do not put online to pick up a book from the library.

Timing of book apply and issue should be change

Library Computers not work properly

My college is very nice

Best

No e-library system

No suggestions

Online system is not better

Ntg

Replacement of Librarian needed because she is not polite and non coperative

more text book are available for exam or study purpose

Emergency Book are Not Available During Exam

In Emergency No Available Especially During Exam!!!

Good service in SIA clg

Computers are very slow

Add more reference books

Much books are not available

New Software of issuing books is not good.... Website is not available all time

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Library space can be expanded , student face a problem of group studying during the exam period due to lack of space . The peons doesn't allow us to use classroom and hence an extra room for studying is required .

Please give some photocopy if required for any college related work or projects that are given by the teacher

Excellent

Availability of Wealth Management Book is not there....there are only few books

Increase space of library

Wish request system change its student face difficult to get book they forgot request miss there study that why we say change system

Software problem is more

Library link is not proper most of the students are not able to login with the given username n password check it

We cannot request 1 one subject having 2 publications and some times the granthalaya site not open it takes so much time

Should provide books to learn without issuing it.

Online process is not good

Don't keep any time for requesting and taking books from library

PCs are not working and are of old versions

Sanitary machine in not working in washroom

Can increase the interior of library

There should be proper supply of water in washrooms the shuld be clean as its stink very bad there should be sanitary napkins in the happy nappy box and that box should be inside the washroom there should be dustbin in the washroom change the board of g15 as it is natvisible

Books are not getting on the spot

Nil

NO

Upgrade your library software. It does not work perfectly.

Working of Washroom

Refference books are insufficient

Change the computers because they are not working

Upgrade your library software, it does not work properly

Library WEBSITE IS NOT WORKING GOOD

No of books increase

Should have more space

Computers are not working properly

Upgrade your library software it does not work properly

Poor

Na

Poor library

Add more books

Photocopy facility should be there

Library mam need to be changed and in classroom there is lots of dust particles.

no

Increase books quantity

Large distance traveling in campus for for the Lec or practical.

Everything is good

Good service in this college I like this

Plz extend return duration

Please keep updated and sufficient stock of books.For using computers, please set some limit and for reading also.

Give photocopy service

Some time at the main time library web site does not work.

Need more space

All is well

In Library all computers should be in working mode as sometimes in some computers connectivity is not proper.

Make book issue of any stream and any novel esslly plzzzzz

More books should be available

Library Feedback analysis:

- 46.4 % responses is obtained from BCom students, 16% responses from BMS students
- 15.3% responses from B & I and 10.8 % from BSc IT students
- 39% responses is for Second semester,26.1% responses for Fourth semester
- 23.2% responses for Sixth semester and 7.1% responses for First semester
- Library space is adequate as out of 937 responses 32.6%,30.5% and 21.3% responded good, very good and excellent respectively.
- 53(5.7%) Students commented that reference books for different subjects are not available that is they rated as poor whereas 793(86.6%) students gave positive response for availability of reference books.
- 99(10.6%) students are rated poor for availability of library software service whereas 284(30.3%) students rated good, 262 (28%)students rated very good and 175(30.9%) students are rated excellent for availability of library software service.
- 113(12.1%) students are not getting photocopy for different purpose therefore they are rating as poor photocopy service whereas 289(30.8%) students are rating good for the same service.
- 321(34.3%) are rating excellent for the availability of additional reading materials.

Suggestion
- During exam time or any emergency books are not available
- Books issue and return timings should be changed
- Need more books
- Computers in the library are not working properly
- Software doesn't work properly
- Library website is not working properly
- Need more space in library
- Change the librarian
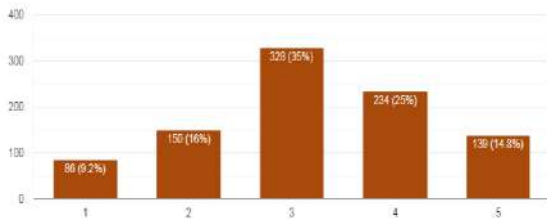
1.Rate the quality of eatables

937 responses
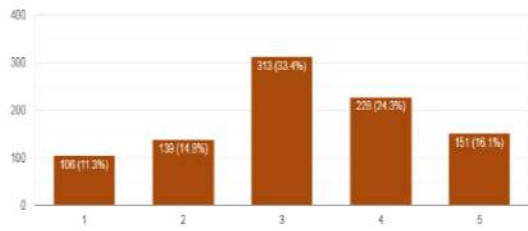
2.Rate the cost of eatables with respect to quantity
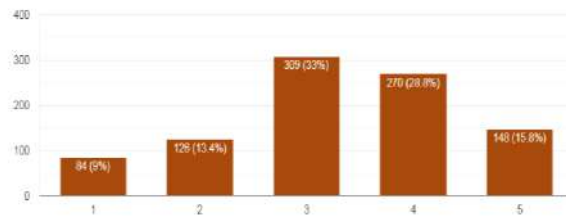
937 responses
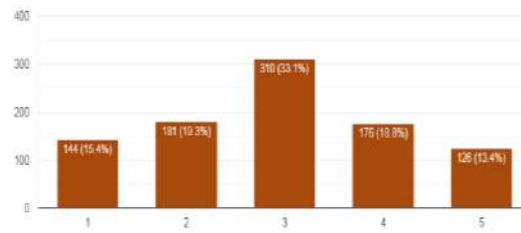
3.Rate the hygienic environment of the canteen
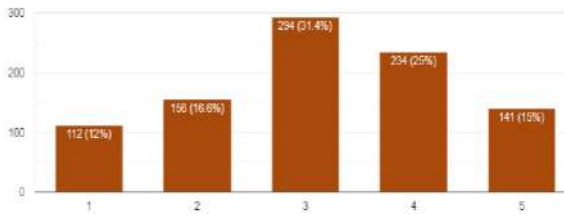
937 responses

4.Rate the time taken to be served

937 responses

5.Rate the availability of variety of food items

937 responses

Suggestions(Any)

221 responses

Cost of food should be low

Nope

Price was less

Canteen should make the price reasonable of every items and also took buiskuits in canteen

Make it cleane

No.

As per College canteen the rates are not pocket friendly

Taste and quality

Best

No proper taste

Sometimes they delay the order

Highly rate cost . Same taste in all food

Ntg

Foods are tasty but rate is little high

low cost of food

All Is well

Healthy food should be available

Yes, more items for available

All the Work Is Okay

No suggestions

Prices in high and quantity is low

Add more items and quantity is less

Improve canteen service

Cost is high

Prices of Tea ,coffee, firedrice , noodels , chineis bhel & all other food is to high. It need to be reduce.

Should add basic things like maggi or healthy things like salad , we are tired of having the same menu again and again

Take care of hygiene more

Plzzzz update your canteen food provide healthy food like idli dosa not the Chinese food

Some foods are very costly

Add more variety of food items

Provide food on time

Good foods

Star

Excellent

should have more varaities

more varieties of food is needed

Proper hygiene food is not served change the contract mismatch food is served students are like yaar pata hota tho ghar se he tiffin laty

The canteen is not clean and the tables are also very less and the water devices also not good

Cleanliness to be maintained

Please provide good quality of food and lower the prices

Improve food quality

Good food should be made available at reasonable price

Cleanliness should be maintained.

Tastless, poor quality and quantity

sweetnest is better but sometimes its possible to more better

The cost to the foods in the canteen should be low and there should be variety in dishes

Food should be served fast

Avrage

They should need to improve the food quality

The rate should be reduced

According to cost the quality and quantity is not provided .tea and coffee are make different quality from for teachers and students.

Prices of tea, noodles,coffee, fried rise & all other foods is to high. It need to be reduce

All is okay

Food itesm is costly,for college students it should not be costly

Tasteless,less quantity,and quality

The food items are to costly.

It can be better than they have right now

Increase No of menu

Quality and quantity should be improved

Canteen food is not good according to the money taken

Poor

Give food on time plzzz

Order not time to time

Poor quality of food items,High price, Monopoly

♥

make availability of all varieties of food

low cost

More items to be added and should be served on time because some classes miss their lectures and often teacher punish them.

Good food in this cunteen

Reduce rate

Some students only seat there for timepass and they do not order anything and not give other students to seat.

Food quality need to be better

Better

Improve canteen service and charge less price for food

Cost should be less compare to outside foods

Very good

Foods are not served on tym

Rates are too high

Prices of tea, coffee, firedrice, noodles,& others things to be reduce

Price is too high comared to quantity and quality

Canteen Feedback Analysis:

- 106(11.3%) students rated the quality of eatables as poor, whereas 313 (33.4%) students rated the quality of eatables as good
- 144(15.4%) students responded the cost of eatables with respect to quantity is poor, whereas 310 (33.1%) responded the cost of eatables with respect to quantity is good.
- 86(9.2%) students responded to the hygienic environment of the canteen as poor, whereas 328(35%)students responded good to the hygienic environment
- 84(9%) students responded that time taken to be served as poor, whereas 309 (33%) students responded time taken to be served as good
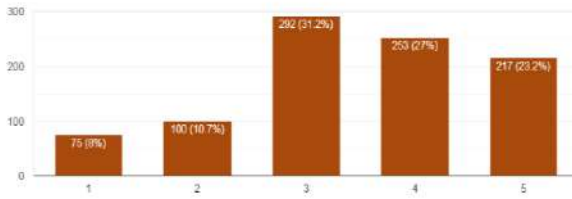- 141(15%) students rated the availability of food items as excellent

Suggestion
- Price is too high compared to the quality and quantity provided
- Should bring variety in menu
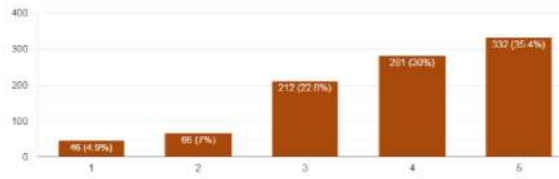- Cleanliness and hygiene should be maintained
- Food should be served on time

1. Adequate sports requirements

937 responses

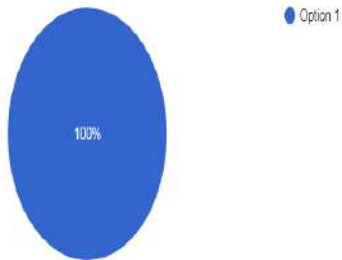2.Spacious ground

937 responses

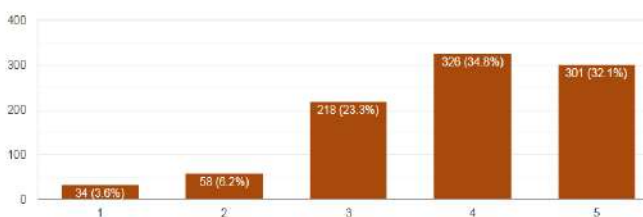456 responses

● Option 1

100%

Gymkhana Feedback Analysis

- 75(8%) students rated poor for Adequate sports requirements, whereas 762(81.4%) students rated positively to Adequate sports requirements.
- 332(35.4%) students rated excellent for spacious ground
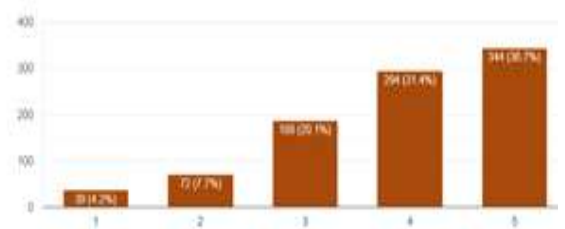
Classroom
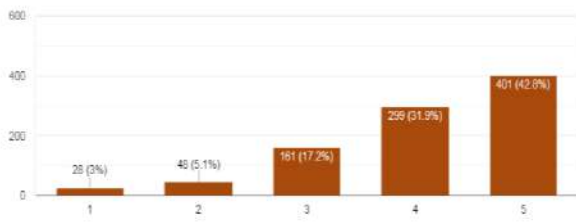
1.Class rooms are adequate and ventilated

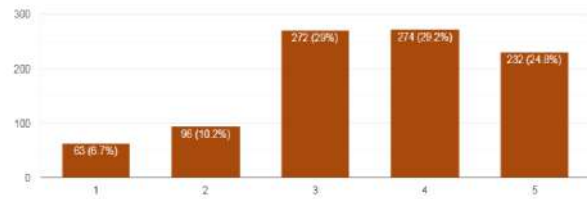937 responses

2.Cleanliness of the classroom

937 responses

3.Availability of benches,lights and fans

937 responses

4.Availability of ICT facility in the class

937 responses

Suggestions (if Any)

174 responses

No	All good
Nothing	**
Good	good
Excellent	Nathing
Nothing	The Projectors of Room No.113 sometimes didn't starts and it consumes the lecture time every time someone is to be called to see after the projector
No	No.
.	Back benches are always dirty
Good	Excellent 👆
Ok	Projector not work properly

Auditorium should be properly stage with all the facilities of technical . It should be structured properly like auditorium .

N1g

Classrooms are not ventilated fans are not working and also   projectors are not in condition of working. Benches are best but proper maintenance needed

no

No Projector Serivce on Time Lots of Time is Taken..Half of lecture is waste

Goid

No Projector In Class It takes to Time to Arrange new one

No suggestions

Class room is good and clean class rooms

Clean the benches before any lecture starts beacuse dust allocates over the benches

Bench are not cleaned

Very nice infrastructure

There are some problems like projector not working properly

Provide good quality of screen n projection for the presentation and have fix classroom as allotted to every department

Projector not working good

Class rooms are not available on time

Very good 👆

should have projecter remotes in every class

Construction issue because there is always dust in a classroom..

Projectors do not work properly some time n green boards should be replaced by black board we can't see what mam ans sir are writing in board because of ligit reflection

The branches the branches are not cleaned

-

Noo

Make the projecter proper

Projectors are not available

Projector is not proper in g15 fybcom
Black projector Acer red light not staying properly video quality is poor

We all have a projector in BAF class

Board of g15 should be changed

Awesome

Classroom chota hai

No suggestions

Okayy

Projector issues should be solved

No suggestion

Benches are not cleaned

Benches are not clean

Projectors are not working.

Benches of classroom are dusted

ICT FACILITY can be made faster in operation in classroom G9 there is problem of connection issue so it must be fixed so that teachers may not have problem speakers also sometimes don't work well for advertising lectures we want those speakers so sometimes it works.

Not goid

Please clean the banches

Good work in this college

Benches are not cleaned

Benches are not clean

Projectors are not working.

Benches of classroom are dusted

ICT FACILITY can be made faster in operation in classroom G9 there is problem of connection issue so it must be fixed so that teachers may not have problem speakers also sometimes don't work well for advertising lectures we want those speakers so sometimes it works.

Not goid

Please clean the banches

Good work in this college

Everytime projector doesn't work properly, it waste the valuable time of mam and sir.due to construction work there is always dust on benches.so due to this everyday starting 10 minutes go to clean the benches. There is no regulator for fans.The noise of construction work distract the whole lecture.

Benches does not clean properly.

Very good

Change the bored

Projector service should be maintained many time loss connection problem occurs

Please repair our projector

Construction disturbs alot in classroom

Install a light on the upside space of blackboard.

Replace projector and board in G15

AC nhi hai class ma

Increase ICT facilities

There is good infrastructure

Projector is not working everytime

Not any suggestions

Repairs lights and fans also fans are doing the noise during the lecture and light blink also

Boards are reflective in G15

Give the good condition light and fans

Classroom Feedback Analysis:

- Out of 937 responses only 34(3.4%) responded Class rooms are adequate and ventilated whereas 845(90.2) gave positive response for the same
- 39(4.2%) students rated poor for Cleanliness of the classroom, whereas 344(36.7%) students rated excellent for Cleanliness of the classroom
- 401(42.8%) students rated excellent for availability of benches, lights and fans
- 63(6.7%)students rated poor for availability of ICT facility in the class, whereas 274(29.2%) rated very good for the same

Suggestion:

- Replace projector in G15 classroom
- Projectors are not working properly in certain classrooms
- Every classroom should have projector remote
- Fans are not working properly
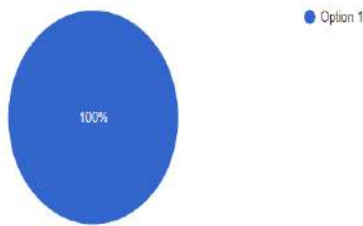- Because of construction classrooms become full of dust

Laboratory

A. Electronics Laboratory

1.Availability of instruments in the Electronics lab
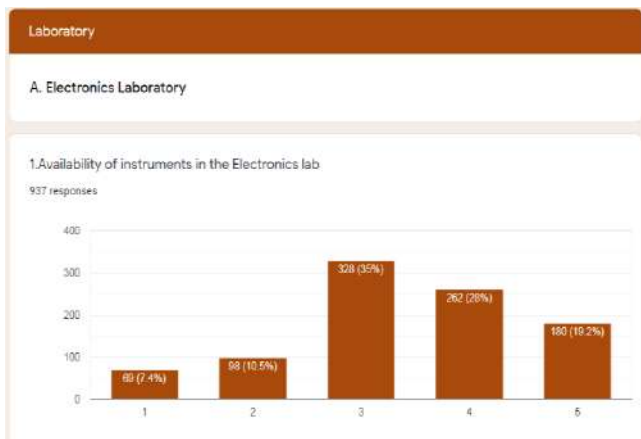
937 responses

2.Laboratory is spacious and ventilated
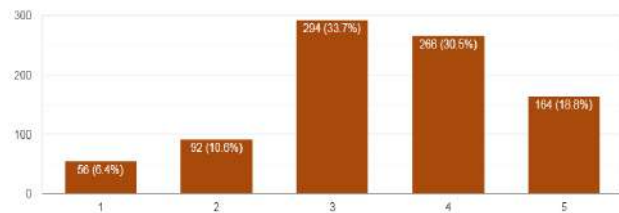
913 responses

3.

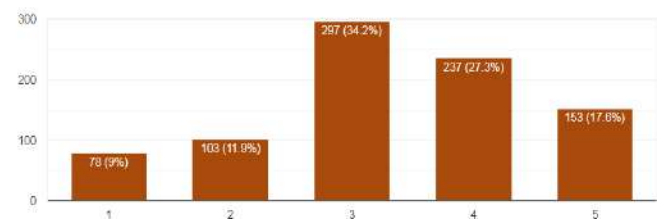379 responses

● Option 1

100%
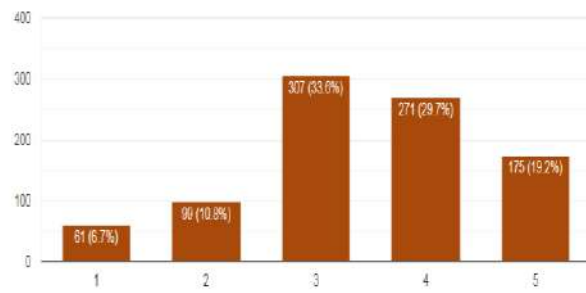
B.Computer Laboratory

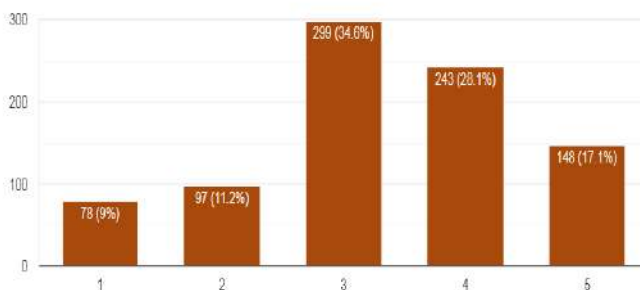1.Laboratory in the college is well equipped and maintained

872 responses

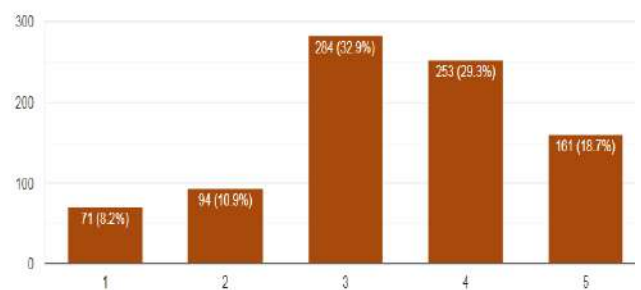2.Rate the condition and quality of Hardware like Desktop,Monitor etc

868 responses

3.Sufficient peripherals (data cables,usb drives etc) for connectivity of devices
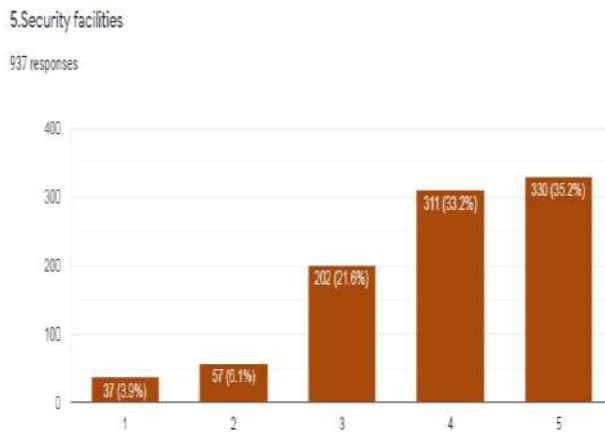
865 responses

4.Useful and working software installed

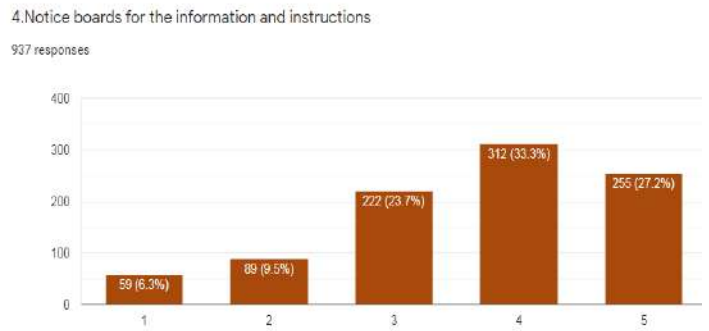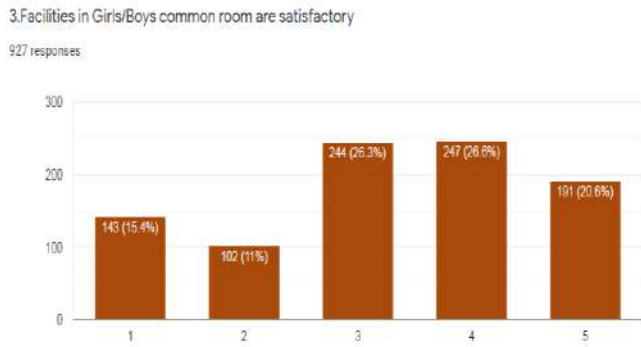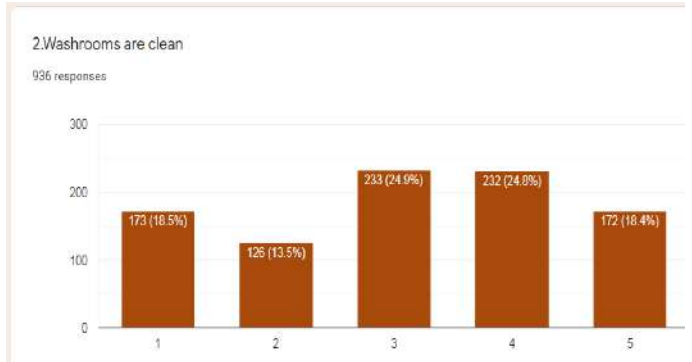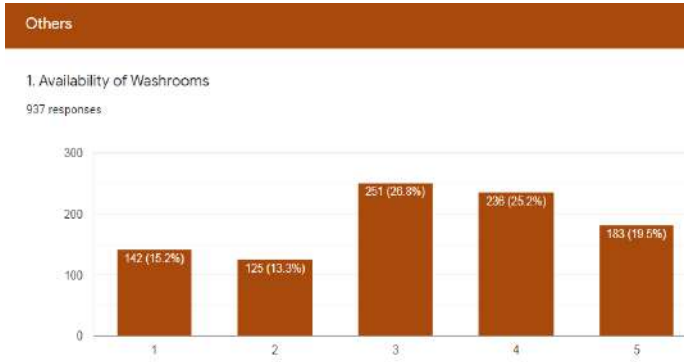863 responses
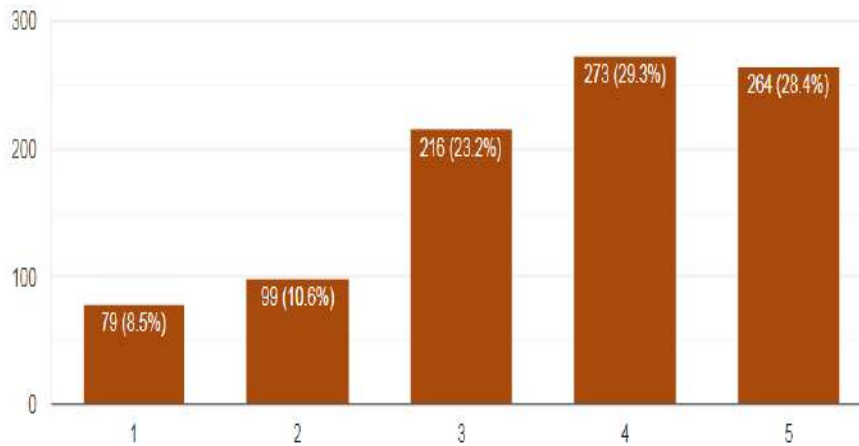

Laboratory Feedback Analysis:

- Laboratory is spacious and ventilated as out of 937 responses, 33.6%, 29.7% and 19.2% students rated good, very good and excellent respectively
- 56(6.4%)students rated poor for laboratory in the college is well equipped and maintained, whereas 33.7%,30.5% and 18.8% students rated good, very good and excellent respectively

- 297(34.2%)students rated good for the condition and quality of Hardware like Desktop, Monitor,etc.
- 299 (34.6%) students responded that there is sufficient pheripherals (data cables, usb drives, etc.) for connectivity of devices, whereas 78(9%) students responded poor for the same
- 284 (32.9%) students rated for software installed are useful and working as good, 253(29.3%) and 161(18.7%) students rated very good and excellent respectively
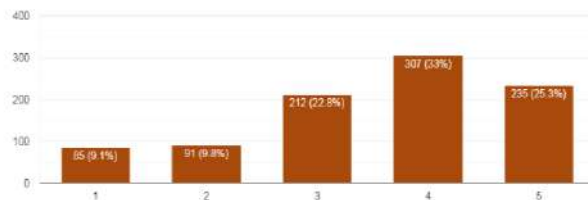
Others

1. Availability of Washrooms
937 responses

2.Washrooms are clean
936 responses

3.Facilities in Girls/Boys common room are satisfactory
927 responses

4.Notice boards for the information and instructions
937 responses

5.Security facilities
937 responses

6.Cleanliness of the campus
937 responses
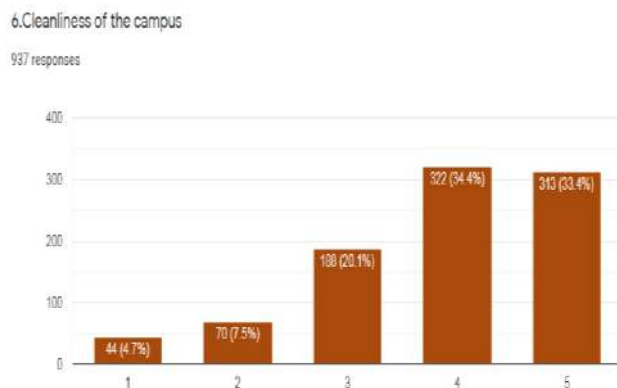
7.Availability of waterpurifier

931 responses

8.Rate the quality of auditorium taking all the aspects in consideration

930 responses

Others Analysis:

- 142(15.2%) students rated poor for the availability of washrooms and 251(26.8%) students rated good for availability of washrooms
- 173(18.5%) students responded poor for Washrooms are clean, whereas 24.9%, 24.8% students rated good and very good respectively.
- 143(15.4%) students rated poor for facilities in the Girls/Boys common room are satisfactory, whereas 247(26.6%) students rated very good for the same
- Out of 937 responses 312 (33.3%) students rated very good for Notice boards for the information and instructions
- Out of 937 responses 33.2% and 35.2% students rated very good and excellent for Security facilities
- Out of 937 responses 34.4% and 33.4% students rated very good and excellent for the cleanliness of the campus
- 273(29.3%) and 264(28.4) students rated very good and excellent for availability of water purifiers
- 307(33%) students rated very good for the quality of Auditorium taking all aspects in consideration