



The South Indian Association's
The S.I.A. College of Higher Education
Affiliated to University of Mumbai
Accredited B+ by NAAC
P-88, MIDC Residential Area Dombivli Gymkhana Road,
Near Balaji Mandir, Dombivli (East), 421203.

Action taken report on Feedback analysis 2020-21

INTRODUCTION

The institution collects feedback on curriculum and courses, infrastructure, support facilities, administration from different stakeholders such as students, parents, teachers, employers and alumni. We have designed special feedback forms to collect the data from each stakeholder. Once the feedback is collected, it is analysed and suggestions given were considered and the necessary actions were executed to enhance the institutional quality.

OBJECTIVES

The main objectives of the feedback system are as follows:

- ✓ To understand the current scenario of the curriculum and the practical applications to identify industry academia gap from Parents, Employers, students, alumni and teachers.
- ✓ To assess students' overall level of satisfaction on different aspects of the services and facilities provided to them by the college.

1.CURRICULUM FEEDBACK AND ACTION TAKEN REPORT

The curriculum feedback has taken and analysed from student, parents, teachers and employers,

This feedback covered parameters such as importance of curriculum

- In terms of securing Job
- For stimulating student's interest and thoughts on the subject area
- Enriching students intellectually
- In providing hands on experience
- Industry representation in advisory boards for curriculum revision.
- In terms of gap between industry and academics

The total numbers of stakeholders are

- ✓ Students:94
- ✓ Faculty:23
- ✓ Employers:10
- ✓ Alumni:95



1. Feedback from Students

Proposed	Action taken
Curriculum is inadequate in terms of employability	Introduced courses -Certification in BFSI-BDI
Industry expert lectures	Invited experts from industry as resource person

2. Feedback from Faculty

Proposed	Action taken
Syllabus should be updated with more case studies and practical examples	Faculty members were informed to adopted case studies and practical examples during their respective lectures
Syllabus should be focused on bridging the gap between bookish knowledge and actual working environment	Arranged industry expert lectures

3. Feedback from Employers

Proposed	Action taken
More practical subjects need to incorporate in the curriculum and practical aspect of finance and technology should be covered in the curriculum	As the syllabus is drafted by the affiliating university, it was informed to the faculty members to provide updated information in their respective subjects.
Prioritize development of communication skills and technical skills	Introduced basic communicate skills programme.

4. Feedback from Alumni

Proposed	Action taken
Syllabus should be updated as per industry expectations and should be useful for subject domain skill enhancement	All programs to conduct guest lectures and expert lectures on specific courses to improve their learning in a very effective way.



2.INFRASTRUCTURE AND LIBRARY

(a) Library

The feedback questionnaire on library covered the following parameters:

- Space availability
- Availability of books on various subjects
- Software service
- Reprography facilities

Total number of stakeholders were 937

- ✓ Rating was satisfactory
- ✓ Library has shifted with adequate space
- ✓ Online and offline library services were also provided

(b)Infrastructure

The feedback questionnaire on infrastructure focussed on the following:

- Canteen
 - Gymkhana
 - Classroom
 - Laboratory
- ✓ Rating was satisfactory
 - ✓ The problems stated by the students during the academic year 2019-20 will be implemented effectively once the physical college starts normally.
 - ✓ We hope to address these issues when circumstances are favourable.

3.Principal and Administration

(a)Principal

- ✓ Principal's effort and dedication was highly appreciated by the students
- ✓ Principal's management skills and approach towards development of the college received excellent rating from the students.

(b)Administration

- ✓ Office administration received overall good rating from the students.

Note: The above suggestions and recommendations will be addressed effectively when the lockdown is lifted.

Puchale

IQAC Co-ordinator

IQAC Co-ordinator

The S.I.A College of Higher Education
Dombivli (E)



Pufmaji

Principal
PRINCIPAL

The S.I.A. College of Higher Education
DOMBIVLI (E)

